

The Yorkshire Dales Flower Company Workshop Cancellation Policy

If you book and pay for workshop place(s) and we have to cancel your workshop, we will always offer to carry the place(s) over to a future workshop or give a full refund.

We will always try to accommodate workshop customers where there is a need to postpone or cancel their booking, but the following would apply if we are unable to do so:

Four or more weeks before the workshop date:

If we are unable to accommodate your request to postpone or cancel your workshop place(s), you are entitled to fill your place(s) with substitute person(s). If this is not possible, we will offer you a refund less PayPal transaction fee and administrative charge, totalling 10%

Less than four weeks before the workshop date:

If we are unable to accommodate your request to postpone or cancel your workshop place(s), you are entitled to fill your place(s) with substitute person(s). If this is not possible you would be offered a partial refund of 50%

Less than two weeks before the workshop date:

If we are unable to accommodate your request to postpone or cancel your workshop place(s), you are entitled to fill your place(s) with substitute person(s). If this is not possible, we would be unable to offer a refund.

Thank you so much for your custom, we look forward to seeing you soon.